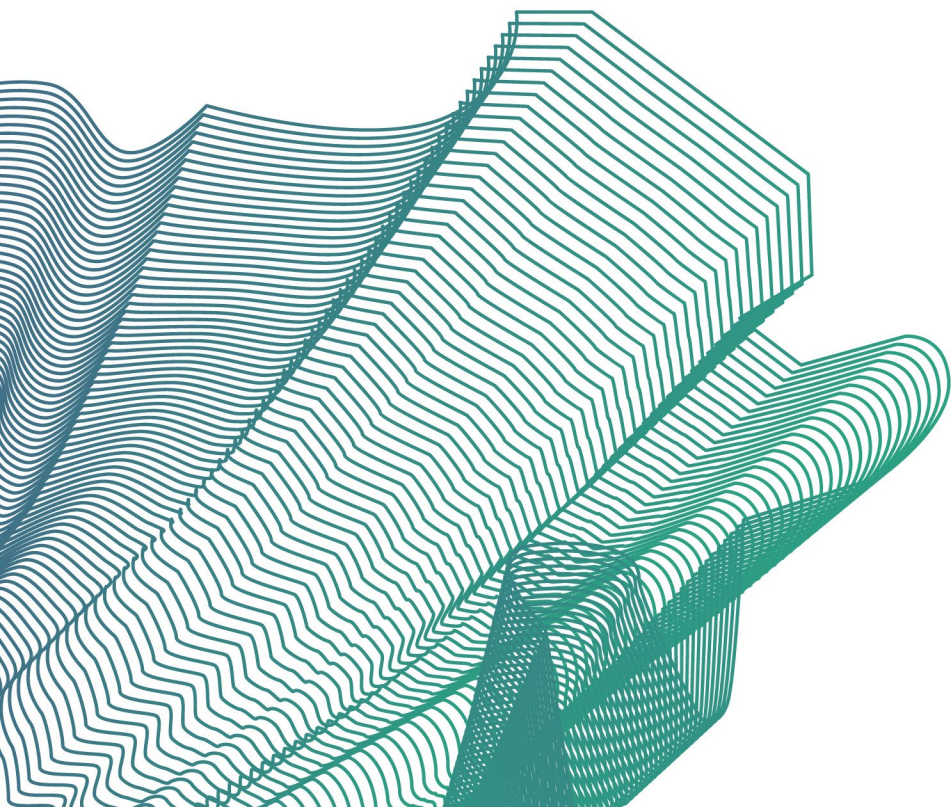


ROTHERHAM

ROTHERHAM PLACE PARTNERSHIP | HEALTH AND SOCIAL CARE

Rotherham Place Mental Health Services June 2023



South Yorkshire
Integrated Care Board

**Rotherham, Doncaster
and South Humber**
NHS Foundation Trust

The Rotherham
NHS Foundation Trust

Rotherham
Metropolitan
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Assessment & Formulation Backlog Clearance Update

Month	Patients Awaiting Triage	Patients Awaiting Assessment	Average Wait to Assessment
June 2022	300	800	15 Weeks
October 2022	6	613	18 Weeks
December 2022	13	573	19 Weeks
May 2023	20 (waiting less than a week)	549	20 weeks

- 30-40 referrals a week
- Enhanced recovery plan in place from May 2023 with increased management and clinical input
- Transformation new ways of working from July 2023
- Note hard work of the team – continued decrease in number of patients waiting for assessment despite significant staffing challenges

Assessment Formulation - Recruitment

- Currently 1.6WTE working out of 6WTE due to vacancies and sickness
- Trust wide overtime programme in progress to support the recovery plan
- Additional management & clinical input to support recovery plan

Memory Service Backlog Clearance Update

Month	Waiting List	Average Wait to Assessment
June 2022	568	29 Weeks
September 2022	533	21 Weeks
October 2022	444	21 Weeks
November 2022	433	13 Weeks
December 2022	406	11 Weeks
May 2023	390	11 Weeks

- Memory Service Locally Enhanced Service commenced September 2022 - reduction in annual review waiting list of approximately 80%
- Continued high level of referrals
- Note hard work of the team – maintained waiting time and reduced waiting list despite staffing challenges

Memory Service - Recruitment

Pre-additional substantive funding - band 6 establishment – 7 WTE

Post additional substantive funding - band 6 establishment – 9 WTE

Post additional non-recurrent funding - band 6 establishment 11 WTE

Currently 9WTE in post – recruitment underway as below.

- 1 x substantive band 6 from additional ICB funding started 31st May 2023.
- 1 x substantive band 6 from additional ICB funding to start on 5th July 2023
- 1 x 12 months FTC from additional ICB funding started 22nd May 2023
- 1 x 12 months FTC from additional ICB funding – applicant pulled out – back out to advert – if recruitment successful will start approximately October 2023

Crisis Transformation

Crisis Calls – From 1st June 2023, all calls out of hours moved from Care Coordination Centre to Doncaster Single Point of Access as part of RDASH crisis transformation programme

NHS 111 / 999 – National programme to have a direct link to local Crisis Services via NHS 111 (press 1 for mental health etc). To be implemented late 2023. Direct access from 999 calls to be implemented in 2024.

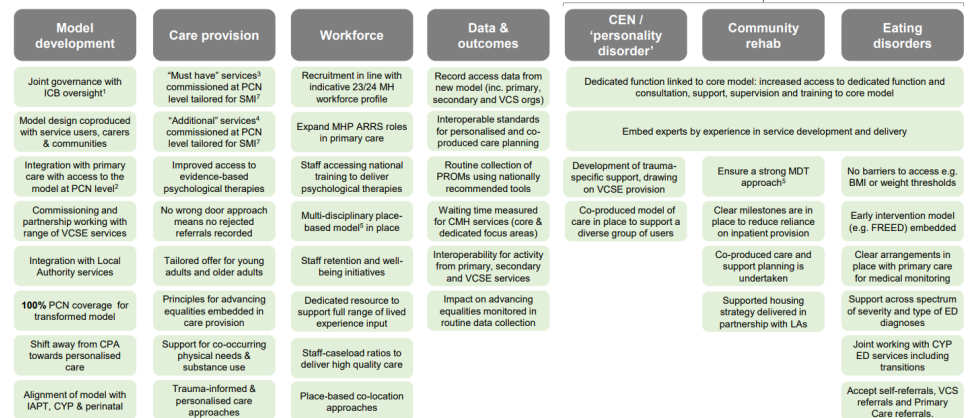
YAS Push Model – Support Yorkshire Ambulance Service to identify patients who are appropriate to redirect to the Crisis Service –avoiding A&E – to be implemented late 2023.

Crisis Alternative Promotion

- Safe Space
- Be the one
- Rotherhive

Community Mental Health Transformation

Aim - People with mental health problems will be supported to live well in their communities, to maximise their individual skills, and to be aware and make use of the resources and assets available to them as they wish. This will help them stay well and enable them to connect with activities that they consider meaningful, which might include work, education and recreation.



The 'roadmap' sets out the key milestones and deliverables that underpin the transformation of community mental health as set out in the Community Mental Health Framework

- **4 Core elements** – Model Development, Care Provision, Workforce, Data & Outcomes
- **3 dedicated Focus milestones** – Complex Emotional Needs/'personality disorder', Community Rehabilitation, Eating Disorders

Patient Outcomes – Development

- Care Programme Approach (CPA) introduced 1991 to provide a framework for effective mental health care for people with severe mental health problems.
- October 2021, NHS England and NHS Improvement recommended the use of three core Patient Rated Outcome Measures (PROMs) to help assess a Service User's mental health and wellbeing needs.
- **DIALOG** is a scale of 11 questions which allow a service user to rate their overall quality of life and experience of the care they receive. It identifies a Patient Rated Outcome Measure (PROM) from the initial 8 questions on life domains, and a Patient Reported Experience Measure (PREM) from the final 3 questions on the treatment they are receiving.
- **DIALOG+** builds on the DIALOG scale to provide a full therapeutic intervention using a 4-step approach based on solution focused therapy and has been specifically developed to make routine patient-clinician meetings therapeutically effective.
- Implementation of DIALOG and DIALOG+ underway.

Delivery of the Mental Health Crisis & Liaison Programme

A key priority within the Place Plan is the Delivery of the Mental Health Crisis and Liaison Programme

There are a number of transformation programmes to support delivery of this, including

- Developing a revised mental health service offer and model
- Co-producing a new mental health reablement and day opportunities offer with people with lived experience, their families and carers.

Timeframe and governance

The offer will be developed by December 2023 and implemented in quarter 1 of 2024/25.

The programme of work will be governed by Place Leadership and the reporting structure within, as well as through The Council governance structure to Cabinet.

Statutory and legal duties

To support design of the pathway, statutory and legal duties and must-dos have been identified

Local Authority

Care Act, Mental Health Act and Mental Capacity Act Legislation

- Provision of assessment, information and advice, early intervention & prevention, advocacy
- Safeguarding adults, 24/7 making safe
- Promote wellbeing
- S117 (aftercare) and s135 Approved Mental Health Professional (AMHP)
- Statement of Need and Support Plan
- Time and issue-specific decision making.

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- Provision of community and inpatient services to people with Mental Health and Learning Disability needs (LD community only)
- Mental Health Act

Primary Care Networks

- Ongoing community-based general medical, physical and mental health provision.

All statutory organisations have safeguarding responsibilities and are subject to the Care Quality Commission (CQC) Regulatory Framework.

Progress so far

Progress so far –

- Programme approach
- A workshop focussed on the crisis offer was followed by a Local Authority-led initial partnership workshop to –
 1. Identify statutory and legal duties, and must-dos of each organisation
 2. Identify terms of engagement for partner working
 3. Develop objectives for the programme of work, including a joint-approach
 4. Agree definitions and core principles to shape the revised pathway
 5. Begin developing a high-level mental health pathway to help inform the future service offer and model.

Next steps

1. Several themes have emerged from the partnership workshop, including -
 - **Prevention and early intervention**, including the front door and 'make safe' duty
 - **Crisis interventions and alternatives**, including admission, inpatient care and discharge
 - **Reablement, recovery and rehabilitation**, including day opportunities

These themes will be scoped and key actions identified to operationalise the pathway.

2. The Crisis Concordat will be refreshed to hold these actions, providing leadership across partner organisations.
3. An approach will be developed and agreed to involve people with lived experience, their carers and family in shaping the future reablement and day opportunities offer.